



FELDMAN, KRAMER & MONACO, P.C.

ATTORNEYS & COUNSELLORS

HERBERT KRAMER
WARREN B. FELDMAN
WILLIAM J. MONACO

DONNA ROSEN
ALLAN E. FOGLER
JAMES F. ORLANDO
DANIEL J. DEROSO
STEVEN KRAMER
CHARLES H. ROSEN
GLENN L. KANTOR
CANDACE DELLA CONA
JOHN T. HENDERSON
WILLIAM G. GOODE
HAROLD E. GERRY, JR.
SCOTT T. ACKERMAN
CHRISTOPHER J. LONGMAN

OF COUNSEL

DEBORAH S. GALLIN
JOHN CALIMANO*
FRANCIS J. TUBRIDY
ANITA Y. AGNIAN
JACQUELINE KELLY
KATHLEEN COX
JOSEPH M. ROSENTHAL
LUCRETIA M. LUCIVERO
ROBERT D. SCHLESINGER
HENRY PON*
ANDREW F. BREMS
KENNETH M. SPOLE*
LEONARD M. SCHINTZER
STEVEN FLYNN
GLEN LEVINE
LORETTA McINTOSH
ROBERT H. TUCKER
PAM GOSHMAN
KEVIN CAMPBELL
DERON TUCKER
JOANNE ZAUDL-CRAWFORD
HERBERT NEWMAN
STEVEN BRENNAN
ALAN BORACK
WILLIAM WEISELBERG
PATRICIA WAITE
KEITH LUDWICZAK
MARIANNE SMITH-STAHL
STEPHEN SCHAETLER

PARALEGALS

VICKI CASTRO
TERRY GILMORE
DEANNA GAY
JAMIE MANCUSO
BARBARA CIOFFI
MARGARET SATCHWELL
BARBARA CAPEL
DOREEN TIERNAN
LEANDRA CONDE
SHARON SAYLOR
JENNIFER MEROLLA
REGINA PARET
GINA GUELLEME
LINDA TROJCA

PLAN ADMINISTRATORS

EILEEN BAER
LAURA WEIDNER
TERRY MILLS

BUSINESS MANAGER
MARYANNE DEJEWSKI

*ALSO ADMITTED IN NJ
*ALSO ADMITTED IN CT
*ALSO ADMITTED IN PA

330 VANDERBILT MOTOR PARKWAY
HAUPPAUGE, NEW YORK 11788-5110
631.231.1450
212.809.7373
800.832.5182
FAX 631.231.4732
E-MAIL: fkmlaw.com

November 18, 2011

Mail Stop M
Director of United States Patent and Trademark Office
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

NOV 25 2011

OFFICE OF PETITIONS

Re: Lisa Watkins
530 East 169th Street, Apt. 3H
Bronx, NY 10456-2669
Our File No. LS664152

Dear Sir or Madam:

This office has been contacted by Ms. Lisa Watkins regarding her patent (no. 6,481,576)

Ms. Watkins informs us that she received her patent in 2002, and paid the required maintenance fee in 2009. Unfortunately, she no longer has a copy of the money order. When she subsequently went to your website and looked up her patent, she noticed that her patent had allegedly expired because she failed to pay the maintenance fee. She then called your office and spoke to a representative named Kyle. He informed Ms. Watkins that an error had been made and that the problem would be corrected in three (3) to five (5) business days. Ms. Watkins contacted your office again to make sure that the matter had been corrected and spoke to a representative named Glenda and a supervisor named Shannon. Ms. Watkins advises us that Shannon told her that there was no representative named Kyle. However, Ms. Watkins still did not receive assurance that the problem had been resolved.

Accordingly, Ms. Watkins is requesting that you advise her in writing if your office has been able to locate her payment and as to the status of her patent. Your anticipated cooperation and prompt attention to this matter are appreciated.

Very truly yours,
FELDMAN, KRAMER & MONACO, P.C.

Henry Pon

Henry Pon

cc: Lisa Watkins